

Class VR Headsets were not connecting to our network because we needed to permit Guest Wireless IP addresses.

Tech Check did the following steps on our Fortinet Firewall:

1. Open your Fortinet firewall settings.
2. Go to the Security tab at the top of the menu.
3. Access Control Lists
4. Click on down arrow and pick Access Control Lists
5. Add New Rule
6. Add the rule to **Permit** your Guest Wi-Fi IP addresses.
7. We are turning this back off after we are done using Class VR.

After logging into <https://portal.classvr.com> click on the picture in the right-hand corner to getting to the settings – click on the quickstart page.

We did **No encryption, SSID: our guest wireless**

CLASSVR

WiFi

Network Type  
No encryption

SSID  
Enter a WiFi SSID

Hidden Network

Proxy (optional)

Proxy Host

Proxy Port

Username

Password

Proxy Exclusions

Enroll  
You must select a default organization for which you have administrator access