Class VR Headsets were not connecting to our network because we needed to permit Guest Wireless IP addresses.

Tech Check did the following steps on our Fortinet Firewall:

1. Open your Fortinet firewall settings.
2. Go to the Security tab at the top of the menu.
3. Access Control Lists
4. Click on down arrow and pick Access Control Lists
5. Add New Rule
6. Add the rule to Permit your Guest Wi-Fi IP addresses.
7. We are turning this back off after we are done using Class VR.

After logging into https://portal.classvr.com click on the picture in the right-hand corner to getting to the settings – click on the quickstart page.

We did No encryption, SSID: our guest wireless